

Liberty International Insurance Ltd. Online E-Services and Submit E-mail Registration Flow



STEP 1

Visit our company's website.
www.libertyinternational.com.hk

STEP 2

Move your mouse to the 'Claim' Box and choose 'Group Medical Claims Enquiry' or Click on the pop-up screen 'Group Medical Claim Enquiry & Submit Email' for direct

STEP 3

Please enter your

- (1) Policy No;
- (2) Cert. No and
- (3) HKID / Passport No.

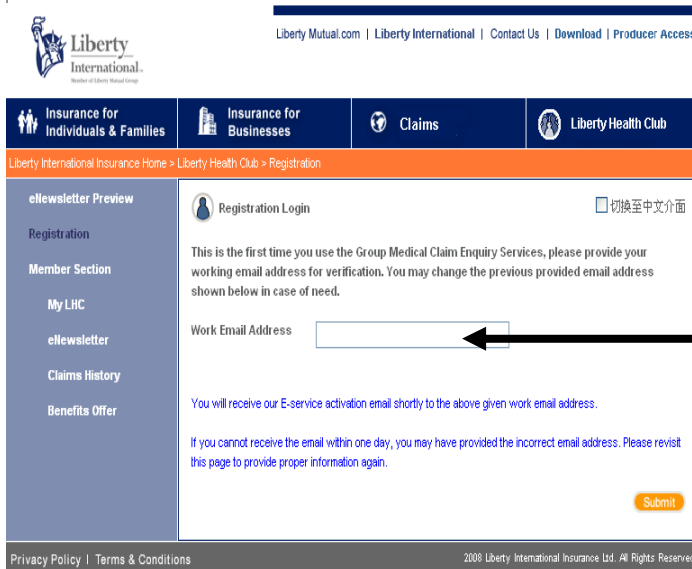
For example :

- (1) Policy No: GHS00001
- (2) Cert. No: AB00001
- (3) HKID / Passport No.
e.g. Hong Kong ID: A123456(7),
please input: A12345
- e.g. Passport No.: AB123456,
please input: AB1234



STEP 4

Please enter your e-mail address and click '**SUBMIT**'.



Insurance for Individuals & Families | Insurance for Businesses | Claims | Liberty Health Club

Liberty International Insurance Home > Liberty Health Club > Registration

eNewsletter Preview

Registration

Member Section

My LHC

eNewsletter

Claims History

Benefits Offer

Registration Login

You will receive an email, please follow the instructions to activate your services.

Dear Mr. Chung,

Thank you for being our group medical insured member. You can now have access to enjoy our e-service. Please click the link to register as Liberty Health Club member to expedite e-service activation.

http://registrationLogin.jsp?formAction=reg_activate&cx=IWRKJnFbAlfyqHz1Umxyg%3D%3D&cy=3Tnqsh1k8I2yqHz1Umxyg%3D%3D

Membership e-Service

- Personalized Medical Claim Forms for you and your family dependents. Please click for samples: [Outpatient Claim Form](#)
- e-Claim Advice: Upon claims settlement, you will receive a claim payment advice via your email.
- e-Claim Enquiry: You can check your claims visits and claim status online.

For any queries, please contact our Customer Hotline : (852) 2892 3809.

Thank you!

Group Department
Liberty International Insurance Limited

親愛的 Mr. Chung

貴為我們之團體保險成員，你可以即時享用我們的電子服務。請按以下連結登記成為實康會員以享用特快啓動服務。

http://registrationLogin.jsp?formAction=reg_activate&cx=IWRKJnFbAlfyqHz1Umxyg%3D%3D&cy=3Tnqsh1k8I2yqHz1Umxyg%3D%3D

會員優惠及電子服務：

- 給閣下及受保家屬專用的個人醫療索償表格，令索償更簡便。請按 [門診索償表格](#) 參閱表格模式
- 電子理賠索償通知，以電郵接收理賠索償通知，既方便又快捷
- 理賠查詢：隨時隨地於網上登入團體醫療電子服務，使用理賠查詢

如有任何疑問，閣下可致電實康會熱線 (852) 2892 3809 查詢。

多謝！

利寶國際保險有限公司
團體保險部

STEP 5

If this is a first time e-mail submission, a confirmation e-mail will be sent to your e-mail box. Please click the link provided for first time login.

If e-mail address has been provided before, please go to **Step 7**

Insurance for Individuals & Families | Insurance for Businesses | Claims | Liberty Health Club

Liberty International Insurance Home > Liberty Health Club > Registration

eNewsletter Preview

Registration 切换至中文介面

Member Section

My LHC

eNewsletter

Claims History

Benefits Offer

Please input your Policy No. and the first 6 alphanumeric digits including the first character(s) of your HKID / Passport No. for Authentication:

HKID / Passport no.

e.g. Hong Kong ID: A123456(7), Input: A12345
e.g. Passport No.: AB123456 Input: AB1234

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STEP 6

Please re-enter your HKID/Passport No. to verify your identity.

e.g. Hong Kong ID: A123456(7), please input: A12345

e.g. Passport No.: AB123456, please input: AB1234

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Liberty International Insurance Home > Liberty Health Club > Registration

Registration (Fields with * are mandatory) 切换至中文介面

Login ID* (= Email)

Name* Phone No. (Mobile)

Alias Name Phone No. (Office)

Date Of Birth 19 1999 Phone No. (Home)

Private E-mail Sex* M F

Home Address Marital Status Single Married Others

--- Select Area --- No. of Child

--- Select District ---

Monthly Income HK\$9,000 below HK\$9,000 - HK\$14,999 HK\$15,000 - HK\$29,999
 HK\$30,000 - HK\$49,999 HK\$50,000 or above

Occupation

Please Select Additional Privileges:

Executive Medical Check (Special rate per Exam \$1,200, deposit \$200 to be paid online upon registration submission) more

Sub-Total: \$ 0

LINKS TO OTHER WEBSITES
 This website is hyperlinked to other websites which are not maintained or endorsed by Liberty International Insurance. Liberty International Insurance is not responsible for the content of those websites. The inclusion of any hyperlinks to other websites does not imply approval of or endorsement by Liberty International Insurance of those websites, their content or their products and services. We assume no responsibility for any difficulty, linking to any hyperlinked websites or to report a dead link.

I Agree

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STEP 7

Please check your default personal information. Then, complete the other information.

After completion, please tick 'I Agree' box and click '**SUBMIT**' after reading the Terms & Conditions.

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Liberty International Insurance Home > Liberty Health Club > Registration

Registration

Welcome to **Liberty Health Club**.

Attached please find our personalised Medical Claim Forms for you and your family dependents. Please download [Outpatient Medical Claim Form](#) / [Inpatient Medical Claim Form](#) here and save for future use.

You will receive another email on your login ID and password. Please safe keep it for browsing your membership account in our website. For any further queries, please call our Customer Hotline 2892 3889. Thank you!

Hick Helms
 President
 Liberty International Insurance Limited

歡迎加入寶康會。

附上閣下及受保家屬專用之醫療賠償表格，歡迎自行下載 [門診醫療賠償申請表](#) / [住院手術醫療賠償申請表](#) 及存檔備用。

會員用戶名稱及密碼，將於稍後電郵給閣下。請妥善儲存有關會員用戶名稱及密碼，用於瀏覽網頁及查詢閣下之會員記錄。查詢請致電 客戶服務熱線 2892 3889。多謝！

夏文力
 總裁
 利寶國際保險有限公司

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STEP 8

Click '**Claim History**' to access your online claim enquiry and for Personalized Claim Forms download.

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Liberty International Insurance Home > Liberty Health Club > Claims History

Claim History 切换至中文介面

[Claim History Report](#)

Here are your personalised Claim Forms for you and your family dependents:

[Outpatient Medical Claim Form](#)

[Inpatient Medical Claim Form](#)

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STEP 9

Click to review your claim record or download the Personalized Claim Forms.

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Liberty International Insurance Home > Liberty Health Club > Claims History

Claim Enquiry 切换至中文介面

Treatment Report Period: **Data As of: 2008-07-30**

Current Policy Year (2007/07/01 - 2008/06/30)

Last Policy Year (2006/07/01 - 2007/06/30)

From DD MM YYYY To DD MM YYYY (for last or current year only)

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STEP 10

Claim Enquiry System defaults current year. Or you can choose another policy year or a specified period. Then click **SUBMIT**

CLAIM HISTORY REPORT

Claims of Treatment Date from 01/01/2008 to 12/31/2008

Policy No.	: OHS	Date Run	: 09/25/2008
Policyholder Name	: Liberty International Insurance Limited	Time Run	: 17:48:02
Aff. Name	: Liberty International Insurance Limited	Data As Of	: 09/24/2008
Currency	: HKD		

Cert. No. / Employee / Dependent Name	Treatment Date (M/D/Y)	Sub-Benefit Code	Panel	Date Paid (M/D/Y)	Presented Amount (HKD)	Adjusted Amount (HKD)	Pending / Reject Reason Code
AC0001	03 0205/2008	GP	N	02/13/2008	180.00	144.00	
	03 0223/2008	CHES	N	02/28/2008	110.00	88.00	
	03 0423/2008	CHES	N	04/29/2008	200.00	160.00	
	03 0504/2008	CHES	N	05/08/2008	200.00	160.00	

STEP 11

Your claim history with status will be instantly shown.

Congratulation! You have successfully registered our Online E-services.

Please check your e-mail for the confirmation e-mail with your login name and password.

From NOW on, with your registered login name and password, checking your latest claims status or claims history is just on your finger tips. Simply go to our website and click **'Liberty Health Club'** and **'Claim History'**. You may download your Personalized Claim Forms as well as enjoy the exclusive member's privileges of Liberty Health Club whenever you want to !

For any enquiries, please call our Service Hotline at (852) 2892 3809.